

CHEVROLET 2-YEAR SCHEDULED MAINTENANCE



WE'RE CELEBRATING!

Chevrolet 2-Year Scheduled Maintenance¹ coverage is included with the purchase or lease of new 2014 Chevrolet models.

This program is in addition to Chevrolet's standard:

- 5-year/100,000-mile² Powertrain Limited Warranty, and Roadside Assistance and Courtesy Transportation programs (8 years/100,000 miles Courtesy Transportation coverage for the Volt, Tahoe Hybrid, and the Silverado Hybrid vehicles)
- 3-year/36,000-mile² Bumper-to-Bumper Limited Warranty

Together, this coverage provides you with extra peace of mind knowing that your new vehicle is being cared for by the experts at Chevrolet Certified Service who know your vehicle best.

Plus, all elements are fully transferable!



Certified Service

WHAT'S INCLUDED?

Chevrolet 2-Year Scheduled Maintenance¹ includes only the following:

- 2-year/24,000-mile Scheduled Maintenance (whichever comes first; up to a total of four service events):
 - > ACDelco dexos1® Oil and ACDelco Oil Filter Change (excludes Spark EV)
 - > 4-wheel Tire Rotation (excludes dual rear wheel vehicles, all Corvette models and select Camaro models - ZL1 model and 1LE package cars - due to their unidirectional tires; see Owner's Manual for details)
 - > 27-Point Vehicle Inspection (MPVI)

DRIVE IT TO BELIEVE IT

Everyone deserves a vehicle that works as hard as they do. Chevrolet's innovative products help make your life easier at work *and* at play. Our cars, trucks, SUVs and crossovers include advanced, fuel-efficient³ powertrains, extensive safety features, and beautifully refined interiors designed to keep you comfortable and connected.

Plus, you'll also enjoy added convenience and peace-of-mind thanks to Chevrolet 2-Year Scheduled Maintenance, included with every new 2014 Chevrolet model!



TRADE-IN. TRADE-UP.

For your convenience, any trade-in you may have can be evaluated while you're on your test drive. If you haven't driven a new Chevy yet, we invite you to discover it for yourself. Give your local dealer a call to schedule a test drive, or simply stop in at your convenience.



We believe you'll be pleasantly surprised by your driving experience and at just how affordable new 2014 Chevrolet models are to buy or lease ... and own.

¹ Chevrolet 2-Year Scheduled Maintenance covers only scheduled oil and oil filter changes and tire rotations, in accordance to your new vehicle's recommended maintenance schedule and Oil Life Monitoring system, for up to two years or 24,000 miles, whichever comes first. You can receive a maximum of four total service events. Does not include air filters. Only ACDelco dexos1® oil and ACDelco Oil Filters are eligible. This program can not be combined with any other GM service offers, and vehicles are only eligible for service in the U.S. and only at participating Chevrolet dealers.

² Whichever comes first. See dealer for details.

³ EPA fuel economy estimates (city/highway): 2014 Cruze w/2.0L Turbo Diesel 27/46; 2014 Silverado 2WD w/5.3L V8 16/23.

WHY SCHEDULED MAINTENANCE IS IMPORTANT

The included 2-Year Scheduled Maintenance Services are key components to help provide optimal operating performance and safety of your Chevrolet vehicle.

TIRE ROTATION

Properly aligned and inflated tires help you maximize fuel economy and enhance the performance of the safety features such as anti-lock brakes or the StabiliTrak stability enhancement system.

OIL CHANGES

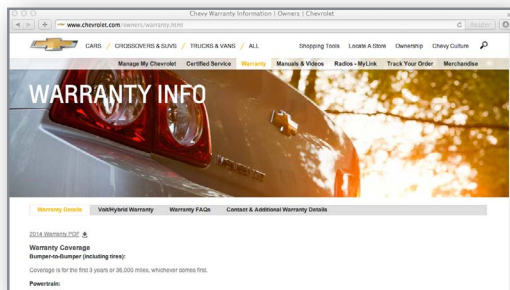
Regular oil changes can help improve the performance and fuel economy of your new vehicle. Your vehicle's Oil Life Monitoring system (OLM) can actually monitor your personal driving habits and your area's climate conditions to let you know precisely when to come in for an oil change. When the OLM light comes on, you come in. It's that simple. It'll help you save money and help reduce oil waste.

27-POINT VEHICLE INSPECTION

The Certified Service Technicians at your Chevrolet dealer will provide a detailed vehicle inspection with your four included oil change services, so you can be sure you get the most service value from each maintenance visit.



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FREQUENTLY ASKED QUESTIONS

1. What is Chevrolet's 2-Year Scheduled Maintenance coverage?

The Chevrolet 2-Year Scheduled Maintenance coverage provides scheduled maintenance services to eligible customers for the first 2 years or 24,000 miles of ownership, whichever comes first.

2. What models are eligible for the program?

All 2014 Chevrolet models.

3. What does Chevrolet's 2-Year Scheduled Maintenance coverage include?

It provides basic scheduled maintenance coverage that may include oil and oil filter changes, 4-wheel tire rotations (excludes dual rear wheel vehicles, all Corvette models and select Camaro models - ZL1 model and 1LE package cars - due to their unidirectional tires; see Owner's Manual for details), and 27-Point Vehicle Inspections in accordance with the Owner's Manual and the Oil Life Monitoring system (OLM). Cruze Diesel and models equipped with a Duramax® engine include an ACDelco Diesel Exhaust Fluid top off. Customers are limited to four service events during the 2-year or 24,000-mile timeframe, whichever comes first. See a participating dealer for other restrictions and complete details.

4. Is the Chevrolet 2-Year Scheduled Maintenance coverage transferable?

Yes. The coverage is transferable while the vehicle is eligible for the services.

5. How often can I get my oil changed?

Oil change frequency will be based on the Oil Life Monitoring system (OLM), taking into account customer convenience at the time of your 7,500-mile tire rotation interval. You are limited to four service events during the 2-year or 24,000-mile timeframe, whichever comes first.

6. Are all customers eligible for this program?

Yes, all retail and lease customers, Fleet purchasers, GM employee purchasers, business purchasers, GM dealership purchasers and GM Supplier purchasers who take delivery of a 2014 Chevrolet vehicle are eligible for this program.

7. What if someone already purchased a 2014 Impala? Does this person qualify?

Yes, all 2014 Impalas will be covered, regardless of delivery date. Chevrolet will notify Impala owners who took delivery prior to the start of this coverage of their new additional benefit.

8. Do GM employees qualify?

Yes, GM employee sales as well as most other discounted sales (i.e., GM supplier, credit union, etc.) qualify for this program.

9. Do retail purchases qualify for this program?

Chevrolet's 2-Year Scheduled Maintenance coverage is included on both retail purchase and lease vehicles.

10. Do leases and purchases through a business name qualify for this program?

Certain Business/Organization delivery types are eligible for this program. Ask your Salesperson if you qualify.

11. Do Fleet sales qualify for the program?

Certain Fleet delivery types are eligible for this program. Ask your Salesperson if you qualify.

12. Who should I call with any questions?

You may call Chevrolet Customer Assistance at 1-800-222-1020.

13. Is there a consumer Web site that has all the program details on this promotion?

<http://www.chevrolet.com/owners/warranty.html>